

MOUNT VERNON



Discover the Real George Washington

Guide Service Policy 10:00 a.m. 1:00 p.m. 3:00 p.m.

Dear Tour Planner,

Thank you for booking our guide service, an exclusive opportunity to learn more about George Washington's Mount Vernon through a **one hour guided walking tour of the estate**. In order to best serve our guests, we have instituted some policies for our guided walking tours.

Please note this tour does not go inside the Mansion.

- **WHERE TO MEET YOUR GUIDE**

Please arrive 10 minutes prior to your reserved time at the Mansion Circle located on the west side of the mansion (the roped circle area) to meet your guide.

Tours will start promptly at the reserved time. Please plan your arrival at Mount Vernon to include enough time to disembark, purchase and/or distribute tickets, and pass through the Ford Orientation Center prior to the start of your guided tour.

- **LATE ARRIVALS**

You have reserved a special one hour of time with an expert guide who will take your group to various locations on the grounds of the estate. If you are late, your group will be given a guided tour for the remaining portion of the hour you have reserved.

If you arrive after the reserved time and we are unable to accommodate you at a later time, **there will be no refund for the guide service.**

- **WEATHER CONDITIONS**

Guided walking tours are held outdoors in most weather conditions. If the weather becomes severe, such as during a thunderstorm, the tour will be moved indoors. **Please call (703) 799-8678 in the event of severe weather to find out if the estate is open.** If the estate is closed for severe weather you will receive a full refund.

- **TOUR DETAILS**

The maximum number of visitors per guide is 25. Each guided tour time slot can accommodate up to 75 people. If your group is smaller than 50, there may be other groups scheduled during your slot. Your group will never be asked to share a tour guide.

Thank you for including guide service as part of your visit to Mount Vernon. We look forward to providing your group with an unforgettable experience!

Please bring this information sheet with you when you visit Mount Vernon.

Melissa Davis
Reservations Coordinator
grouptours@mountvernon.org
(703) 799-8688 or (800) 429-1520